



Grease Guardian Service Specialists

SERVICES AVAILABLE

SINGLE SERVICE OR CALLOUT

- Full inspection
- Replacement of gaskets and blades
- Unit desludging/cleanout

ANNUAL SERVICE AGREEMENT

- Full inspection
- Full service
- Replacement of gaskets and blades
- Replacement of any mechanical and electrical out of warranty parts
- Unit desludging/cleanout
- Staff training
- Discounts on multiple installations

FM Environmental Ltd have manufactured and serviced the Grease Guardian® for over 20 years. With a fleet of service vans, fully trained and certified technicians we can guarantee the most efficient and professional service on your Grease Guardian®.

To maintain the highest level of performance, regular service inspections are required. In some counties including Dublin, a grease removal unit has to be serviced 4 times a year.

FM Environmental can provide a full peace of mind 4 visit service package. To organize a professional service for your Grease Guardian® unit contact our service department: sales@greaseguardian.com

10% DISCOUNT AVAILABLE FOR MULTIPLE UNITS



BS EN ISO 9001:2008



www.fmenvironmental.com



GENERAL TERMS AND CONDITIONS

1. One Time callout

Payment for this service is on a prepayment basis using our PayPal or Credit Card options. The rate excludes VAT which is chargeable at 13.5% for ROI. Response time on service call out is normally 2 days.

Please note that one complete service of the Grease Guardian unit may comprise of two separate visits. The first visit will be an electrical/mechanical service, followed, if necessary, by a second visit to clean and pump out the tank contents.

Parts replaced. The service includes replacement of basic consumables: rubber lid seal, wiper blades, inlet flow control gasket. Replacement of any electrical or mechanical parts will also be completed at time of service but are chargeable. These parts will be invoiced later, based on the service engineers report.

Warranty on parts replaced at time of service is 60 days from date of replacement.

2. Annual Service Agreement (ASCA)

Payment for the Annual service agreement is on a Prepayment basis using our PayPal, Credit Card options or by Direct Debit option. The price excludes VAT which is chargeable at 13.5% for ROI.

Price includes 4 visits in one year occurring each quarter, consisting of the following schedule:

Each service callout includes:

- Mechanical & electrical service
- Full inspection
- Replacement of gaskets and blades
- Unit Desludge/pump out
- Timer settings checked if required
- General maintenance instruction given



Emergency cover:

Response time on additional service call out facility is normally 2 days. Please contact us for emergency cover +44(0)28 302 66616

Discounts applicable for Multiple Grease Guardian installations:

- A. Single callout, spare parts additional**
- B. All inclusive service contract, four services a year**
- C. Direct Debit all inclusive service contract, two year agreement, four services a year**

Annual Service Agreement: Exclusions/Exemptions

Important: Full Service cover will be invalidated in part or full for the following:

- parts that have been misplaced on site by the user/owner.
- units that have not been commissioned or maintained in line with the training given at time of commissioning.
- units that have gathered excessive waste or are malfunctioning as a result of these units been switched off at mains
- units that have been replumbed or relocated without the consent of FM Environmental Ltd.
- units that have been serviced or modified by service providers not approved by FM Environmental Ltd.

CONTACT US AT:

sales@greaseguardian.com
for further information and pricing



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